



Important Information About Your Account Checking and Savings Accounts

- 👑 **Statements:** A final statement from Lone Star State Bank will be provided as of Friday, October 25, 2024, showing all posted transactions since your previous statement. Your first Prosperity Bank statement will be in a new format and will include posted transactions after your final Lone Star State Bank statement on Friday, October 25, 2024, through your normal statement period. This and future statements will include any interest and applicable service fees and will be as of a date like what you are now accustomed to.
- 👑 **Account Number:** Unless notified, your current account number will remain the same. If your account number changes, you will be notified by letter. Please keep in mind that the bank's routing/transit number will change to 113122655 on Monday, October 28, 2024.
- 👑 **Electronic Funds:** Transfers (including direct deposit) will continue to be processed without interruption. Please use the new routing/transit number when setting up any new Electronic Funds Transfers after Monday, October 28, 2024.
- 👑 **Checks:** You may continue to use your current Lone Star State Bank Checks after Monday, October 28, 2024.

Frequently Asked Questions

Q. Can I conduct my banking transactions at Prosperity Bank locations now?

A. Not currently. We will need to align our operating systems and product platforms first. You may begin transacting business at Prosperity Bank's banking centers beginning Monday, October 28, 2024. Until then, you should continue to use any Lone Star State Bank's banking centers for conducting your banking business.

Q. Will any banking centers be closed?

A. Decisions on any potential banking center closures will be communicated by separate letter.

Q. What if I have a Lone Star State Bank loan or line of credit?

A. Continue making your payments just as you do today.

Q. Will I receive a new Debit Card?

A. Yes, your new Prosperity Bank Debit Mastercard® will be mailed to you in the coming weeks. Instructions for activation will be included with the debit card.

Q. When can I start using my new Prosperity Bank Debit Mastercard®?

A. Continue to use your current Lone Star State Bank of West Texas VISA Debit Card through Sunday, October 27. On Monday, October 28, your newly activated Prosperity Bank Debit Mastercard® will be ready for use and your LSSB card will be deactivated.

Additional information regarding statements, account numbers, checks, and ACH transactions can be found on the FAQ mailed with the merger announcement, or on our website at lonestarwtx.com/prosperity.html or prosperitybankusa.com/Welcome-Lone-Star-State-Bank.

